Learning Conversation Notes	
Name of Partner:	Date: October 26, 2004
Court Facilitator's Office	
Number of Children Served: 50% of the total clients they are serving are First 5 qualifying. There have been 520 visits by First 5 qualifying clients since June.	Ages: Not available
When Served: June 2004-Oct. 2004	Gender: Ethnicity:
	Not available

Conversation Participants: Amy Rudd, Nancy Baggett, Chris Trejo, Diane Bras, Don Ferretti, Mike Romero, Yvonne Peabody, and Heidi Kolbe - Facilitator.

Outcomes:

- All parents of children prenatal through 5 served by the Facilitator's Office are supported with legal information and referrals for needed services. Therefore, the lives of their children will be improved.
- Partnerships are established with law schools and the Facilitator's Office so that law students are trained to work in the clinic at low or no cost. Through this process First 5 funds for staff support are augmented to sustain services to families of 0-5.

Performance Measures:

- Demographics (ages, gender, ethnicity, and when served)
- Track referrals made to other agencies
- Questionnaires for parents who are served more than once.
- Facilitator data collection instrument
- Number of law school partners and students serving 0-5

What is this data telling us about achievement of outcomes?

- 52% of those accessing services are females vs. 34% males (14% left blank).
- 167 total referrals have been made since June 32% of the cases result in some type of referral. 13 referrals were made to First 5 partners and 39 referrals were made to attorneys. The Child Abuse Prevention Council staff is also in the hallway with the Facilitator two days a week.
- Custody and visitation actions help develop a regular visitation schedule for the child, which benefits that child.
- 25% of their clients have never been in before.
- 83% of clients are Placer County residents.
- 67% of clients seek assistance with custody or visitation
- The highest frequency of clients served is around custody, divorce, visitation, and domestic violence which are all child related issues.
- Volunteers or interns handled 131 of the 520 visits this accounts for 25% of the visits this speaks to the sustainability outcome.
- 74% of the clients are seen for less than 30 minutes.
- Better reporting needs to be done on Court referrals.
- 1 law student is getting ready to take the Bar and 3 volunteer paralegals are from the local paralegal college.

In what ways will we apply what we have learned from our data?

- Need to develop consistent coding for all those working and collecting data from the Facilitator's Office.
- Hand counting is necessary to get the demographics.

Other points that were made during the conversation:

- Clients come in through the legal door but the focus quickly goes to the child.
- The information currently being collected by the courts is generally about their workload not about the children or the clients served through the system.
- If a family has some sort of structure going through the divorce process the child is much better off.
- Currently they have one volunteer per day, eventually would like to have 2 volunteers.
- If they can get 35% of their client visits served by a volunteer that would be a good goal.

Next Steps:

- Working on developing a training program with the Sacramento Facilitator to use at McGeorge Law School & the local paralegal college. Once they move to south Placer County, they will have more participation from McGeorge students.
- In advance of next conversation, summarize demographic data and bring it to the conversation.
- Find a way to have capacity in-house to analyze and summarize the data independent of Mike Romero.
- Get together with Mike and finalize the questionnaire and begin implementing immediately meet again with First 5 in January to check in on the data received from the questionnaire as well as looking at the demographic data summary.
- Data collection instrument is being revised by the State and Placer County is pushing to be able to get more county specific data by adding data fields.
- Work with PEACE for Families & Amy to develop a questionnaire to collect specific unduplicated demographic data and impact of services on the client and children served.